

**Report To:** Overview and Scrutiny

**Date of Meeting(s):** Overview and Scrutiny 19 December

**Report Title:** Performance Monitoring Quarter 2 2022/23

**Report By:** Jane Hartnell Managing Director

**Key Decision:** N/A

**Classification:** Open

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### **Purpose of Report**

1. To provide a summary of performance for Quarter 2 (July – September) 2022/23

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### **Recommendation(s)**

1. That the Overview and Scrutiny Committee review performance for Quarter 2 2022/23 (July – September)
2. That staff be thanked for their hard work and achievements to date.

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### **Reasons for Recommendations**

1. To assist the council to undertake performance and financial monitoring arrangements.
2. That Overview and Scrutiny and the public can review performance and highlight both achievements and areas of concern.

### **Introduction**

1. The Council updated its four year [corporate plan \(2020/24\)](#) in February 2022. This update took into account new or changed activities brought about as a result of the pandemic.
2. This report sets out a summary of council performance for quarter 2 July – September 2022
3. Performance reporting and updates continue to be reported in a Dashboard format and the intention remains to build and improve the performance reporting.

### **Performance reporting**

1. The Public Dashboard at the following link sets out the 2022/23 performance measures and progress against these for quarter 2 22/23
2. <https://www.hastings.gov.uk/my-council/performance/>.

3. On the dashboard, a snapshot of overall performance per quarter is given before presenting performance by each service area in bar charts.
4. A RAG rating is used to determine progress where Green reflects performance on track, and Red and Amber are 'exceptions' – will not (Red) or might not (Amber) meet expected performance.
5. When you click on Red, Amber or Green in the bar charts you will then be given further detail on the associated key activities or PIs from within that service area.
6. Where performance is Red or Amber (an exception) an explanation should be provided outlining why expected performance is not being met.
7. In line with the request from the Overview and Scrutiny committee to report by exception, comments would be welcome on Green, Amber, Red
8. Where the target is a Performance Indicator (PI) you will be able to view a target where set.
9. At the top of the Dashboard there is a link that will show all service area performance exceptions with a Red or Amber status at quarter one.

### Options

10. No alternative options were considered. Regular performance monitoring is required to ensure the Overview and Scrutiny Committee can undertake its scrutiny function as set out in the Constitution.

### Timetable of Next Steps

11. Please include a list of key actions and the scheduled dates for these:

Action	Key milestone	Due date (provisional)	Responsible
Record and collate views of O and S on performance	Minutes and associated actions drafted and approved.	19 December 2022	Committee Administrator
Coordinating feedback on questions, queries & issues raised but not addressed at this meeting	O and S Chair approval that issues raised were addressed.	TBD	Democratic Services Officers

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### Wards Affected

ALL

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### Policy Implications

Report Template v30.0R

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Reading Ease Score:

**Please identify if this report contains any implications for the following:**

Equalities and Community Cohesiveness	Y
Crime and Fear of Crime (Section 17)	Y
Risk Management	Y
Environmental Issues & Climate Change	Y
Economic/Financial Implications	Y
Human Rights Act	Y
Organisational Consequences	Y
Local People's Views	Y
Anti-Poverty	Y
Legal	Y

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**Additional Information**

See links in the main body of the report.

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